

Resident Questions for Housing Area Panel

Department	Housing
Date question raised	24-03-2022
Date of Area Panel	18-03-2022
Area in city	West
Star rating applied by residents	2
Deadline for officer response	22-04-2022, 12pm
Name of officer responding	Grant Ritchie
Department / team	Head of Repairs and Maintenance

Title of question: Repairs to guttering at Stonery Close

Issue raised by residents:

On-going problem of failed repair to guttering.

Background:

The guttering has been repaired five times but the problem has still not been resolved. This repair has been reported frequently and raised at Area Panel.

Action requested by residents:

Officers to take action to ensure this repair is done swiftly and effectively.

Officer Response:

This has been previously discussed at Area Panel.

As explained at the time, the guttering that is in place is not of an adequate size or appropriately located to effectively catch the rainwater leaving the roof. We have attended in recent months to undertake some minor repairs to help the situation but the whole guttering requires replacement. This work has been raised as a repair. Our contractor did attend recently to start the works but residents raised concerns that they had not been notified so the work was not continued. We will soon be writing to residents with a new date for the works to commence.

Officer contact details:

Grant Ritchie, Head of Repairs and Maintenance,
Grant.Ritchie@brighton-hove.gov.uk

Specific Action:

Write to residents to inform them of the dates to replace the guttering.

Timeline:

Start date: *April 2022*

End date: *End of May 2022*